



February 7, 2012

Light Bearing Replacement FAQ

BLACKHAWK! is offering a replacement of Light Bearing Duty holsters manufactured before October 2011.

Q: What prompted this replacement program?

A: BLACKHAWK! has learned that several users had improperly mounted their Light Bearing holsters by using excessive force, improper screws or missing screws. This can damage the mounting inserts, and diminish its retention strength. Also, a small number of Light Bearing holsters manufactured in March-June of 2009 may have included an incorrect part, which can contribute to this condition. No officers have been injured as a result of this condition.

Q: What holsters are affected by this program?

A: Only Light Bearing Duty holsters manufactured before October of 2011. These holsters have the part number CJD1300 or 2100xxx on the back.

Q: Are all Light Bearing holsters a problem?

A: No. This condition only affects a small number of holsters. But to limit the possibility of future damage occurring, BLACKHAWK! is offering a replacement for all Light Bearing holsters at no cost.

Q: Does this replacement program affect CQC (Close Quarters Concealment) Light Bearing holsters?

A: No. CQC Light Bearing holsters use different parts and are not subjected to the same retention requirements.

Q: Does this replacement program affect non-Light Bearing Duty holsters?

A: No. Gun-mounted lights require Light bearing holsters to be designed differently. Unlike non-Light Bearing holsters, the rear mounting insert on a Light Bearing holster bears the brunt of force being applied to a gun. If the mounting insert is damaged, the retention strength can be compromised. But users of all holsters are cautioned to never use the longer spacer kit screws

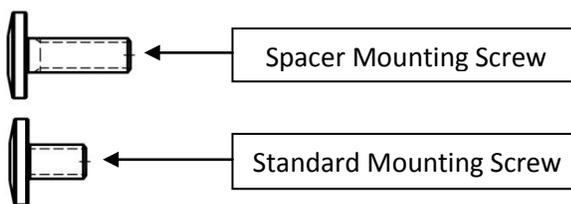
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without the spacer and to never use a holster with a missing mounting screw. If you are missing a mounting screw, contact BLACKHAWK! for a replacement.

Q: How do I distinguish between the spacer kit mounting screws and the standard mounting screws?

A: Spacer kit mounting screws are packaged in a small plastic bag with the spacer, and are almost twice as long as the standard mounting screws.



Q: What is wrong with Light Bearing holsters manufactured in March-June of 2009.

A: A very small number of these holsters may have used mounting inserts that were designed differently, which can affect retention strength even if undamaged. **DO NOT USE** Light Bearing holsters manufactured in March, April, May or June of 2009.

Q: How do I determine when my holster was manufactured?

A: Remove the mounting platform from the holster body by backing out the three mounting screws. Look at the date clock located just above the triangle-shaped mounting area. The numbers in the center indicate the year of production. The number the arrow is pointing to indicates the month of production (1=January; 2=February; 3=March; etc.).

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Q: What if my non-Light Bearing holster was manufactured in March-June of 2009.

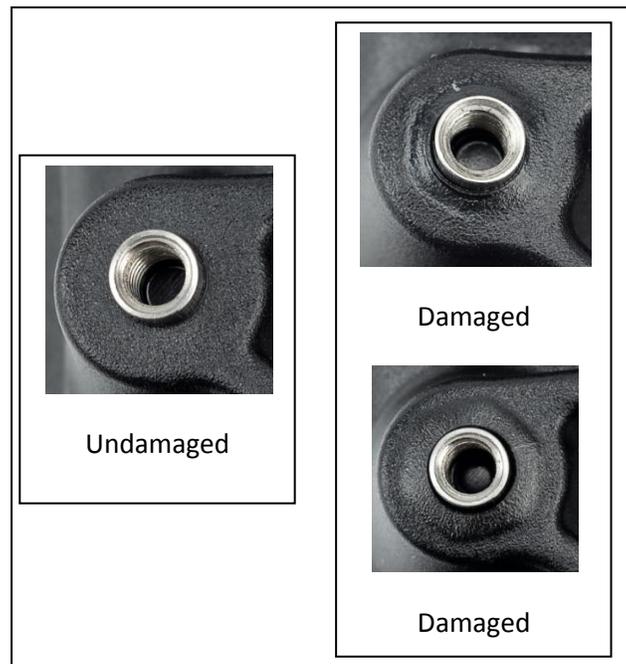
A: Non-Light Bearing holsters are not affected even if manufactured in March-June of 2009.

Q: How do I determine if the mounting inserts on my holster have been damaged?

A: We recommend that you return your LB holster even if undamaged. But you can check for damage by backing out the three mounting screws and removing the holster body from the mounting platform. If the material around the inserts show signs of bulging, **DO NOT USE**.

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Q: If my holster was not manufactured in March-June of 2009 and does not have any damaged inserts, can I still use it?

A: Your holster is safe to use, but BLACKHAWK! recommends that you return the holster for an upgrade to prevent the possibility of future accidental damage to the mounting inserts.

Q: Why are holsters manufactured after October 2011 not part of this notice?

A: BLACKHAWK! started using different mounting inserts in October of 2011. These new inserts prevent the user from damaging the holster under most conditions and are more robust.

Q: What has BLACKHAWK! done to improve Light Bearing holsters?

A: See answer to previous question.

Q: How do I prevent damage to the mounting inserts in the future?

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A: BLACKHAWK!'s new Light Bearing holsters are designed to prevent users from damaging the mounting inserts under most circumstances. But never attempt to mount a holster using the longer spacer kit screws without the spacer and never use a holster with less than all 3 mounting screws firmly attached.

Q: When will replacement Light Bearing holsters be available?

A: BLACKHAWK! expects to have most replacement Light Bearing holsters ready for shipment within 2-6 weeks.

Q: What can I use for duty use while I am waiting for a new holster?

A: If BLACKHAWK! has your model/finish holster in stock and if you provide a credit card number, we can immediately send you a new holster. Your credit card will only be charged if you fail to return the holster affected by this notice.

Q: What if I purchased a Light Bearing holster on a tactical (drop leg) or mid-ride platform?

A: Return only the holster body. Do not return the drop leg or mid-ride platform. We will give you a new Light Bearing holster with a jacket slot belt loop that will also work with your existing platform.